

# Beyond the RIO – dealing with anticompetitive conduct in Telecoms

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# Overview – Beyond the RIO

## **RIO** Response **Issues** > Sets interconnect prices "Aggressive" Pricing Decide: Pro/Anti competitive? > Sets interconnect "Win-Back" + Misuse of quality Competition information Law? **Mandates** Mobile termination procedures charges Regulation? Competition **Possible**



# Telecom NZ drops price to beat out Saturn - 1998

Telecom NZ loyalty discount: \$5 for the Lower Hutt area

Telecom NZ: \$35 residential phones service national wide



Saturn, entrant cable company:

\$30 residential phone service for Lower Hutt area



## Response – Telecom NZ Price Competition

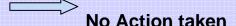
- Was this pro- or anti- competitive?
- Commerce Act Similar to Caribbean Fair Trading Acts

## Section 36 — Taking advantage of market power

- (2) A person that has a substantial degree of power in a market must not take advantage of that power for the purpose of—
  - (a) restricting the entry of a person into that or any other market; or
  - (b) preventing or deterring a person from engaging in competitive conduct in that or any other market; or
  - (c) eliminating a person from that or any other market.

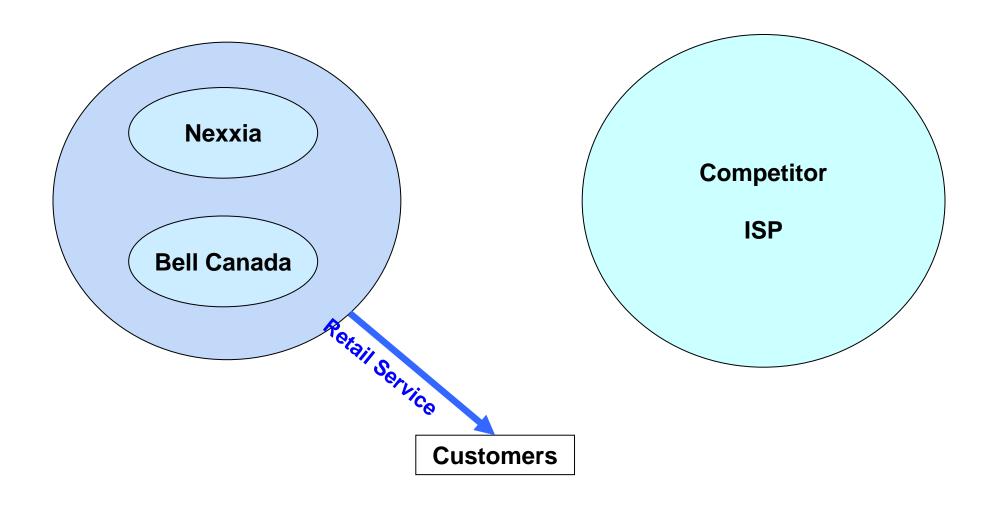
#### **Commerce Commission Conclusions**

- Price > Marginal Cost ⇒ Not predatory pricing
- Regionally Based pricing: Not per se illegal
  - Not misuse of dominant position



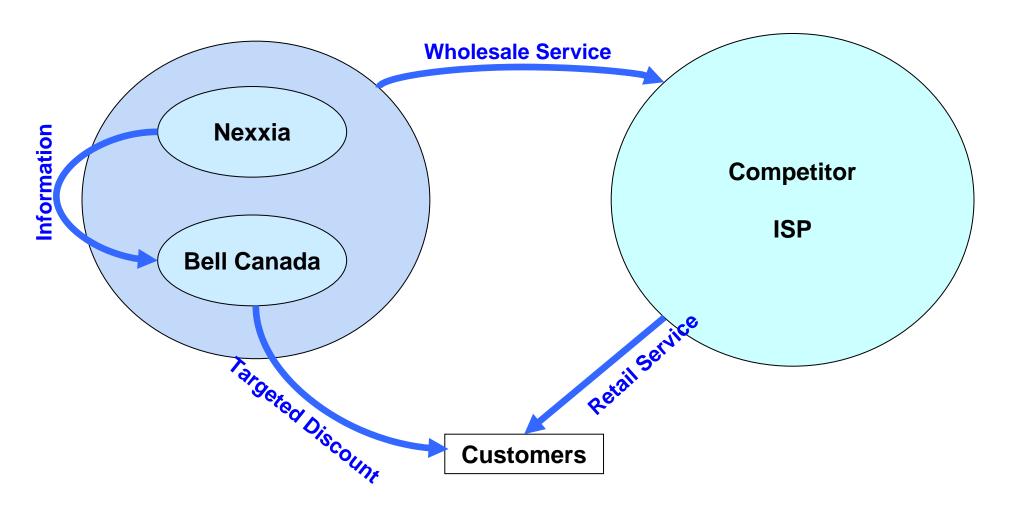


# Bell Canada – DSL"Win-Back" Strategies





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## Response - Bell Canada "DSL Win-back" 2002

### Canadian Radio-television and Telecommunications Commission

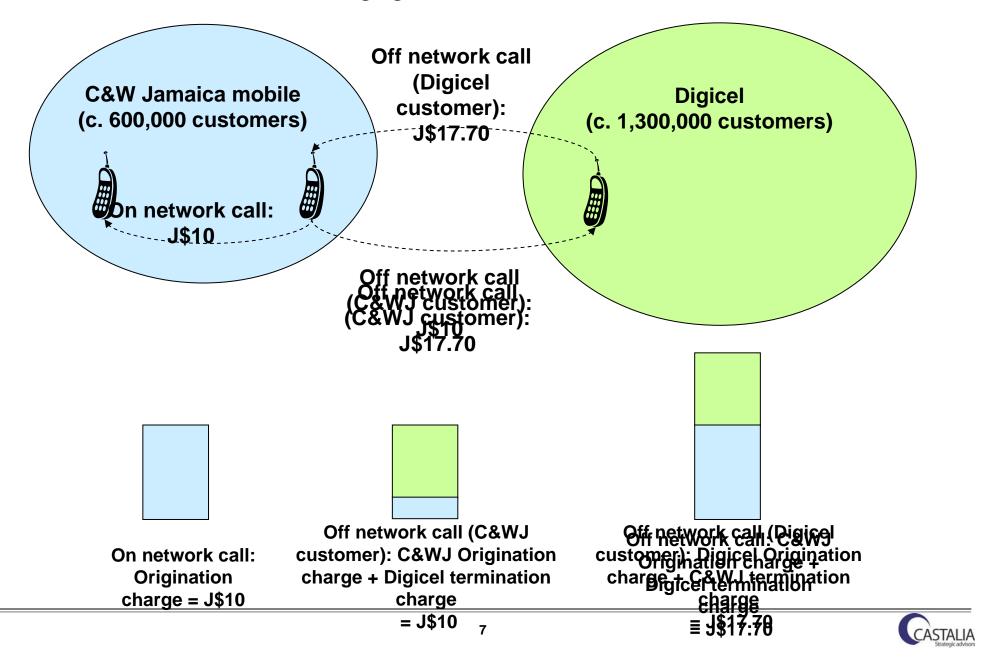
Found Bell Canada had not breached rules on use of confidential customer information

#### **But**

- Introduced "Win-back" rules stopping Bell Canada from:
  - marketing directly to customers who, through another ISP, have cancelled their Bell DSL service
  - offering special inducements to customers who cancel directly with Bell Canada (applies until 90 days after Bell DSL disconnected)



# Cable and Wireless Jamaica – Changing Mobile Termination Rates 2005



# Summary Issues

- > Judging whether actions are pro- or anti- competitive
- > Choice of using Competition law, Telecoms Regulation, or both.

