

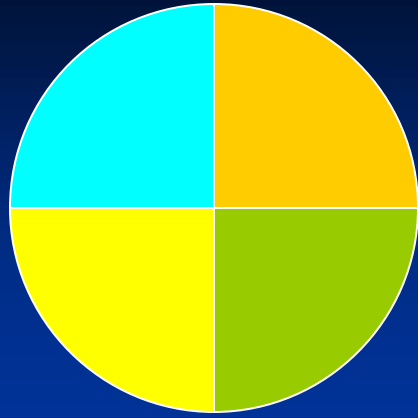


Generating Trust and Respect Through Transparent and Impartial Regulation

Andrew Gorton, Digicel

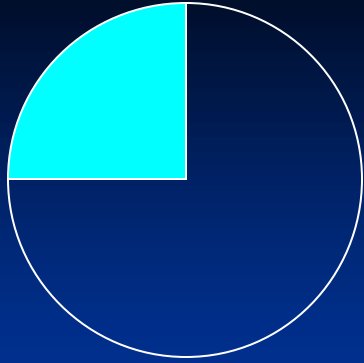
Digicel Perspective

**Fastest growing mobile network operator
in the Caribbean**

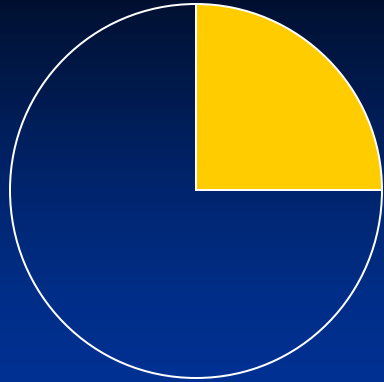


4 Principles

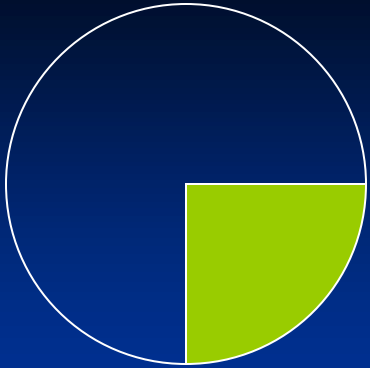
- ? **Do A Few Things Only, Do Them Very Well**
- ? **Be Scrupulously Transparent**
- ? **Enable Stakeholders to Trust**
- ? **Exercise Powers with Humility**



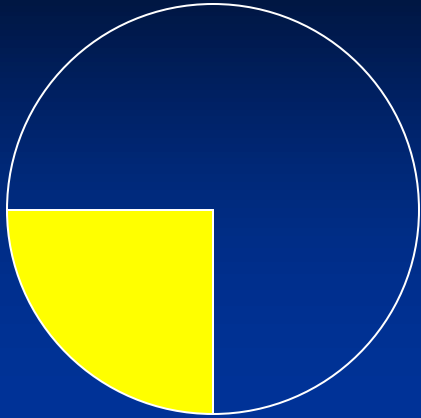
- **Do A Few Things Only, Do Them Very Well**
 - **Committing To Transparency**
 - **Prioritising Better**
 - **Avoiding Overload**



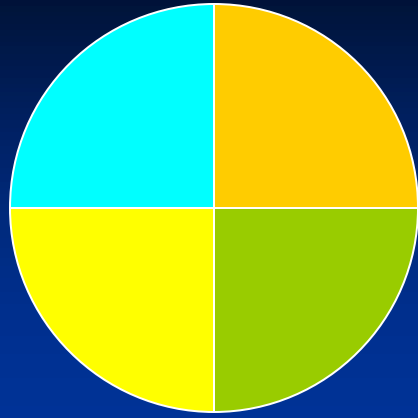
- ? **Scrupulous Transparency**
 - ? **Transparency Supports Impartiality**
 - ? **Step-by-step**
 - ? **Avoiding Confirmation Bias**



- ? **Enable Stakeholders to Trust**
 - ? **Relationship Building**
 - ? **Choosing When To Trust**
 - ? **Keeping It Public**



- **Exercise Powers with Humility**
 - **Build Investor Confidence**
 - **Unique Institutional Position**
 - **One Voice**



4 Principles for Trust and Respect

- ? **Do A Few Things Only, Do Them Very Well**
- ? **Be Scrupulously Transparent**
- ? **Enable Stakeholders to Trust**
- ? **Exercise Powers with Humility**